

Summary of Changes to RFP 2022-WIOA-01:

1. Upper Savannah Participation Levels and Expenditures added to Attachments, ~~starts page 79~~ (Date of change: 12/12/2022)
2. Bidder's Conference Questions and Presentation with script uploaded (Date of change 12/15/2022)
3. WorkLink Financial Data and Performance data has been added to Attachments (Date of change: 12/16/2022)
4. Bidder's Conference Script updated with language from presentation on 12/15/2022. (Date of Change: 12/20/2022 > see Q&A link on website)
5. The RFP Deliverables listed on page 20, Letter C states the following: “5” The business engagement plans for Upper Savannah will be developed by the Upper Savannah Business Services Lead who is on the Upper Savannah staff.’

We also mentioned in the Bidder's Conference that the Upper Savannah Business Services Lead would be an Upper Savannah COG employee.

Due to a staffing change, we are amending this to state that the bidder's named Business Services person for Upper Savannah will serve as the Business Services Lead. Please follow Section D on page 16 for a further description of what will be required. This person will now be responsible for developing the Business Engagement Plan for Upper Savannah as well as for WorkLink.

(Date of change 12/20/2022)

6. Update to #6 on the Q&A.

Will you provide current staffing by job titles and salary ranges (for each center)?

Original response: WorkLink currently has one program manager, one lead case manager, and three case managers. One case manager is assigned to Anderson SC Works, one to Seneca SC Works, one splits their time between Clemson and Easley, and one is assigned to a non-SC Works Center. There are also several support and leadership staff that are included in the Program Services Budget for a small percentage of their time. Upper Savannah: Currently, all WIOA contracts are held by GLEAMNS Human Resources Commission. The Operator and WIOA Program Manager and staff communicate with the Upper Savannah Workforce Director. There is a lead case manager who has a caseload but also helps with training and monitoring. All contractor staff report to the Program Manager. ~~The Lead Business Services Representative is an Upper Savannah COG staff member.~~

Upper Savannah Added: GLEAMNS is the current provider. They have traditionally had a program director, operator and lead case manager (who also had a half case load) as supervisors. Across all funding streams they have had five additional case managers, two to three business services representatives and a greeter.

(Date of change 12/20/2022)