



WORKFORCE DEVELOPMENT BOARD
One Stop Operations Committee
August 19, 2026, at 3:00pm
SC Works Clemson Comprehensive Center, Large Conference Room

Microsoft Teams meeting

Join: <https://teams.microsoft.com/meet/238156583969865?p=0AtaStowpRRwJdG3VW>

Meeting ID: 238 156 583 969 865

Passcode: iy2up68q

AGENDA

- | | | |
|------|---|----------------------------|
| I. | Call to Order/Introductions | David Bowers |
| II. | Agenda* | David Bowers |
| | a. Meeting Minutes (5.21.2026)* | |
| III. | SC Works System Updates | |
| | a. PY2025 SC Works Center Final Report | Billy Hunter, Eckerd WDS |
| | b. PY2026 SC Works Center Update | |
| | c. Rapid Response Incumbent Worker Training | Victoria Britton, WorkLink |
| IV. | SC DEW Program Updates | Yarnell Rivera, SC DEW |
| V. | Other Business | |
| | a. Anderson Community Impact Awards Adult Nominations | |
| | b. Board Meeting on 9.9 will be held at the WorkLink Clemson Office | |
| VI. | Adjourn | David Bowers |

***Denotes voting item**

UPCOMING MEETINGS:

WorkLink WDB Meeting, September 9, 2026 @ 1pm
WorkLink Clemson Office 1376 Tiger Blvd (Lunch at Noon)

One-Stop Operations Committee Meeting, October 14, 2026 @ 3pm
Clemson SC Works, Large Conference Room or Conference Call



OneStop Operations Committee Meeting Minutes

WorkLink Workforce Development Board

March 18, 2026 • 3:00 PM • Microsoft Teams (Virtual)

Meeting Recorded for Minute Preparation (Disclosure Provided at Roll Call)

1. Call to Order & Introductions

Chair **Alex Vitou** called the meeting to order at **3:00 p.m.** and welcomed all attendees. He reminded participants that the meeting was being recorded and that AI-assisted technology would be used for note-taking, consistent with SC FOIA requirements for public meeting record accuracy.

Committee Members Present

- Alex Vitou, Committee Chair (Dodge Industries)
- Jim Kilton, Board Chair (BASF)
- Danny Brothers (Duke Energy)
- Hunter Kome (Prisma Health)
- Ellen Pate (Tri-County Technical College)
- Shonna Williams (Cannon Business Process Services)
- Stan Hill (Eckerd Connects)
- Renee Alexander (Eckerd Connects)
- Billy Hunter (Eckerd Connects)
- Jennifer Campbell (WorkLink)

- Windy Graham (WorkLink)

2. Consent Agenda (Voting Item)

The following items were included in the Consent Agenda:

- Minutes from January 15, 2026
- PY2025 Usage Reports
- PY2025 Financial Reports
- PY2025 Employer Services Reports

Motion: Approve Consent Agenda

Motion by: Jim Kilton

Second: Danny Brothers

Vote: Passed unanimously

3. SC Works System Updates

a. Employer Services Update – Presented by Billy Hunter (Eckerd)

Billy provided a comprehensive review of employer engagement efforts and hiring event performance for the program year. Key updates included:

- **44 hiring events** to date, serving **2,310 job seekers** regionwide.
- Strong turnout expected for upcoming job fairs at Anderson Library (April 9, May 6) and Easley Tri-County Tech (May 20, June 17).
- Continued demand for recruitment support across Anderson, Oconee, and Pickens counties.

Billy also noted ongoing work to create **pre-recorded workshop content** to expand accessibility and reduce staff burden, aligning with WIOA's requirements for accessible and consistent job seeker services.

b. SC Works Center Update – Presented by Billy Hunter (Eckerd)

Billy reported the following center-wide performance metrics:

- **7,527 individuals served** across four centers (year-to-date).
- **224 attendees** at SC Works orientations.
- Strong interest in expungement and evening workshop offerings — a recent session drew **227 participants**.
- Workshops now offered both in-person and virtually, with monthly expungement sessions continuing.

Billy also emphasized the need to expand recorded workshops to platforms such as YouTube to meet customer demand and WIOA expectations regarding digital access.

c. Rapid Response & Incumbent Worker Training (IWT) Update – Presented by Jennifer Campbell (WorkLink)

Jennifer reported:

- No expenditures yet for PY2025 IWT or Rapid Response due to delays in contract formalization and business schedules.
- Training for **SCMEP partners** Vanguard and KP Components is now underway, with invoices expected by month-end.
- Coordination is transitioning to **Victoria Britton** following staffing changes.

4. WIOA Program Updates – Presented by Stan Hill (Eckerd)

Stan delivered a detailed overview of **Adult, Dislocated Worker, and Youth program performance**:

Financial & Operational Highlights

- **Staff Costs:** ~64.5% expended — on target.
- **Operational Costs:** Spending plan being adjusted to ensure timely and appropriate expenditure per Uniform Guidance requirements.

- **Training Costs:** Expect significant increases next month as training packets are processed.
- **Supportive Services:** Will increase as training-related invoices are finalized.

Leveraged Funding

- **\$78,600** in training cost leverage from Tri-County Technical College and Goodwill — significantly extending WIOA training dollars.

Stan also reported strong partnerships with TCTC and noted that Goodwill's co-enrollment resources may be reaching capacity.

5. ETPL Review (Discussion Item) – Presented by Windy Graham (WorkLink)

Windy presented the **ETA 9171 PY2024 Eligible Training Provider List** performance report and opened discussion regarding potential **minimum performance thresholds** for training providers.

Key Points from Review

- The statewide report includes completion, credential, Q2/Q4 employment, and median earnings for all students — WIOA and non-WIOA.
- Committee members reviewed regional provider data highlighted by Windy.
- Proposal under consideration:
 - Set minimum requirements (e.g., **70% completion, 70% employment, 70% credential attainment**) for continued placement on the ETPL.
- Providers falling below thresholds may receive corrective action or removal notices, consistent with SIL ETPL policy requirements.

Committee Feedback

- **Danny Brothers** expressed concern that strict thresholds could reduce customer choice or penalize mid-level performers without context.

- **Ellen Pate** clarified that TCTC's academic welding programs may not appear in corporate/workforce data sets.

Action Item

- Windy will provide **PY23 ETPL data** for comparison at the next meeting.

No vote was taken; item tabled for next meeting.

6. Other Business

a. PY2026 RFP Committee Recruitment

- Volunteers needed for upcoming virtual meetings on **April 14 and 16**.
- Contact **Victoria Britton** to participate.

b. Staffing Announcements

- **Jennifer Campbell** will be departing WorkLink; her last day is **Friday, March 20**.
- Responsibilities to be transitioned to **Victoria Britton** and **Windy Graham**.
- Committee expressed appreciation for Jennifer's service.

7. Upcoming Meetings

- **WorkLink WDB Meeting:** April 1, 2026
 - **Next OneStop Operations Meeting:** May 20, 2026
-

8. Adjournment

With no additional business, Chair Alex Vitou adjourned the meeting at **3.35 p.m.**

Respectfully submitted,

Draft prepared by WorkLink staff using meeting recordings and documentation.

8/18/2026

PY25 WIOA Adult End of Year

Year End Snapshot

Annual reach and exits

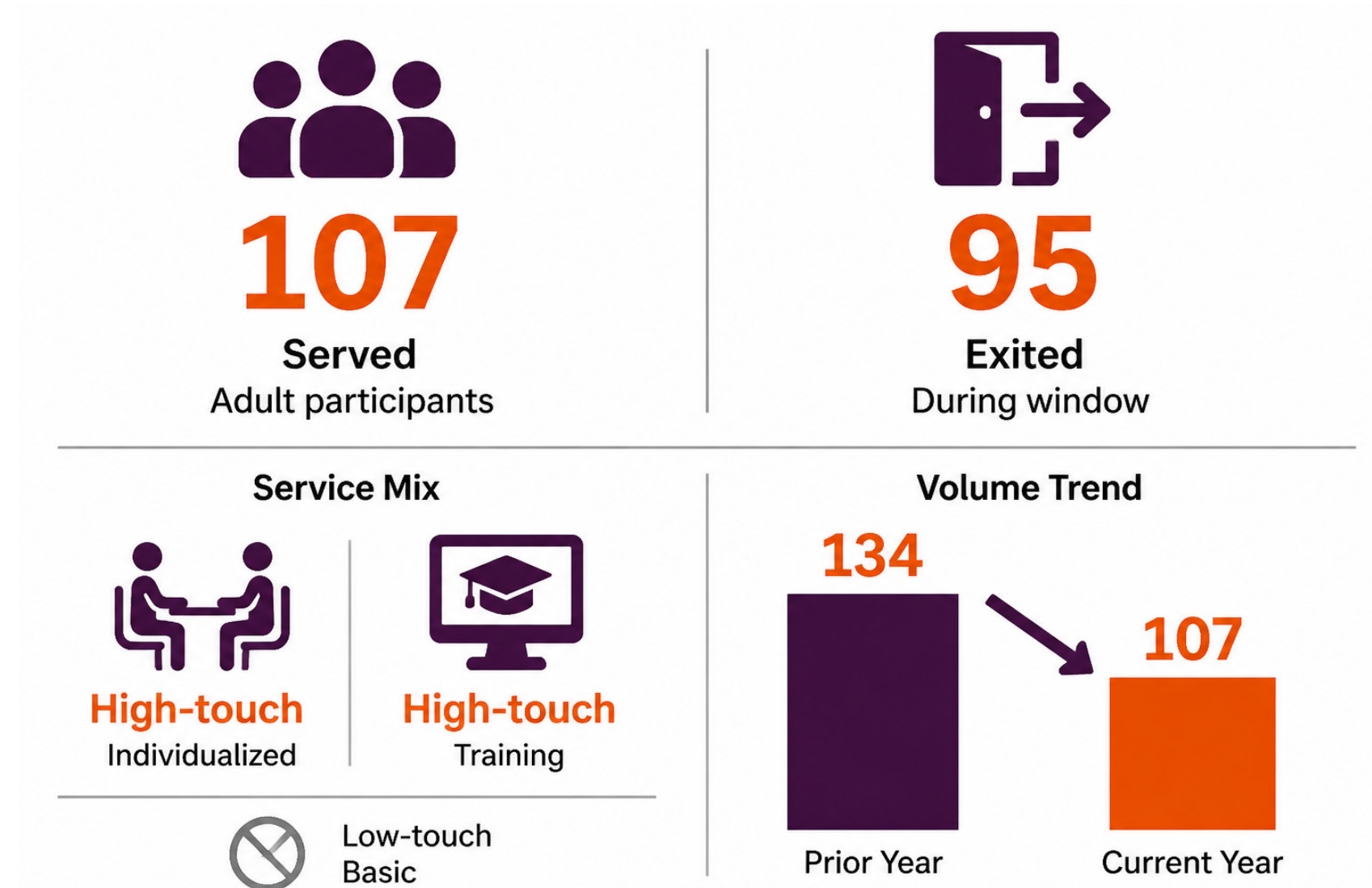
- WorkLink served **107** Adult participants across rolling four quarters.
- **95** participants exited during the same year-end reporting window.

Service intensity

- Participants primarily received individualized and training services, not basic.
- This mix reflects a higher-touch approach for jobseekers needing support.

Volume trend vs prior year

- Total participants served declined from **134** to **107** year over year.
- Despite lower volume, activity indicates an engaged, active caseload.



Quarter Close Results

Quarter volume and exits

- Served **44** Adult participants and recorded **20** exits this quarter.

Service mix

- Training remained slightly higher than individualized services (23 vs. 21).
- No participants were counted in staff-assisted basic services.

Data and operational takeaway

- Reportable individuals outside enrollment remained at **0** this quarter.
- Overall activity stayed focused on higher-touch services and outcomes.



Who We Served

Female	Male	Total
63	43	106
Participants	Participants	Participants
58.9%	40.2%	99.1%
Share of Total	Share of Total	Share of Total

Participant Profile

Race and ethnicity mix

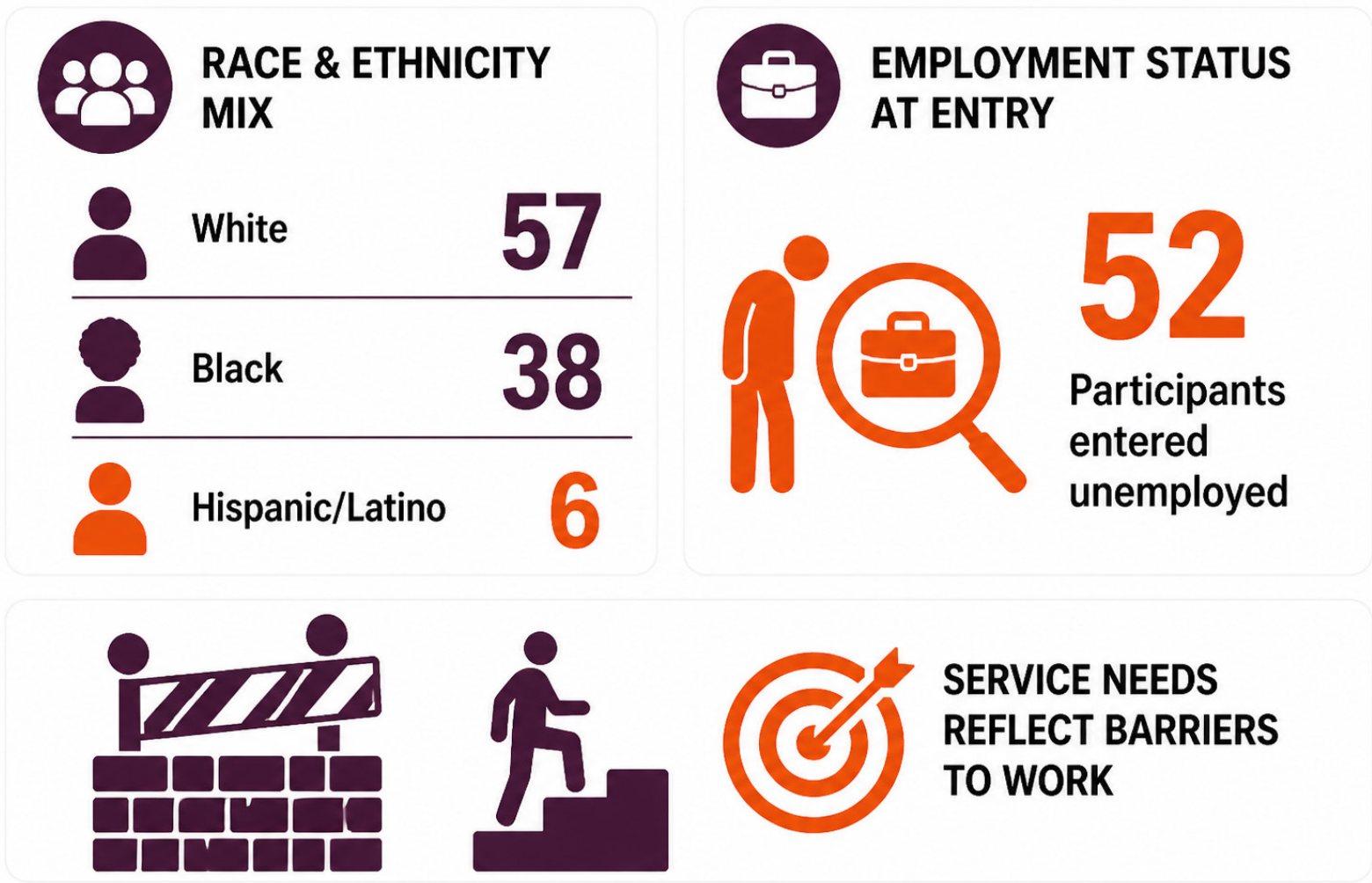
- Largest groups were **White (57)** and **Black (38)** participants.
- Hispanic/Latino participation was smaller at **6** adults served.

Employment status at entry

- **52** participants entered the program unemployed this year.

What this signals for services

- Caseload reflects adults entering with clear barriers to employment.



Education and Readiness

Baseline education is mostly high school

- **70 participants** entered with a high school diploma or equivalent.

Limited early postsecondary pipeline

- Only **7 participants** reported some postsecondary education without a degree.

Smaller group with degrees

- **13 participants** entered holding associate, bachelor's, or advanced degrees.

Implication for service planning

- Most customers needed targeted skill-building tied directly to employment goals.



High School
or Equivalent



Some College
No Degree



Associate+
Degrees



Service Focus



Barriers Driving Need

Financial stability needs

- 55 participants entered as low-income, reinforcing the need for supportive services.

Language and literacy barriers

- 60 participants faced literacy, language, or cultural barriers to employment.

Sustained unemployment

- 26 participants were long-term unemployed, requiring stronger re-entry pathways.

Family responsibilities

- 16 participants were single parents, increasing scheduling and childcare needs.



Service Strategy Mix

Service distribution

- **48** participants received individualized career services across PY25.
- **59** participants received training services, the largest category.
- Basic career services-only participation remained at **0**.

Operational takeaway

- Service delivery is weighted toward higher-touch support and training.



48

Individualized
Career Services



59

Training
Services

LARGEST



0

Basic Career
Services Only



**OPERATIONAL
TAKEAWAY**



Performance Highlights

Employment Rate Q2

86.7%

Current period

88.2%

Previous period

Employment Rate Q4

82.6%

Current period

80.3%

Previous period

Median Earnings

\$9,959

Current period

\$10,107

Previous period

Training Outcomes

Credentials earned through training

- Training exiters achieved a **69.2%** credential attainment rate (rolling year).

Skill gains show steady progress

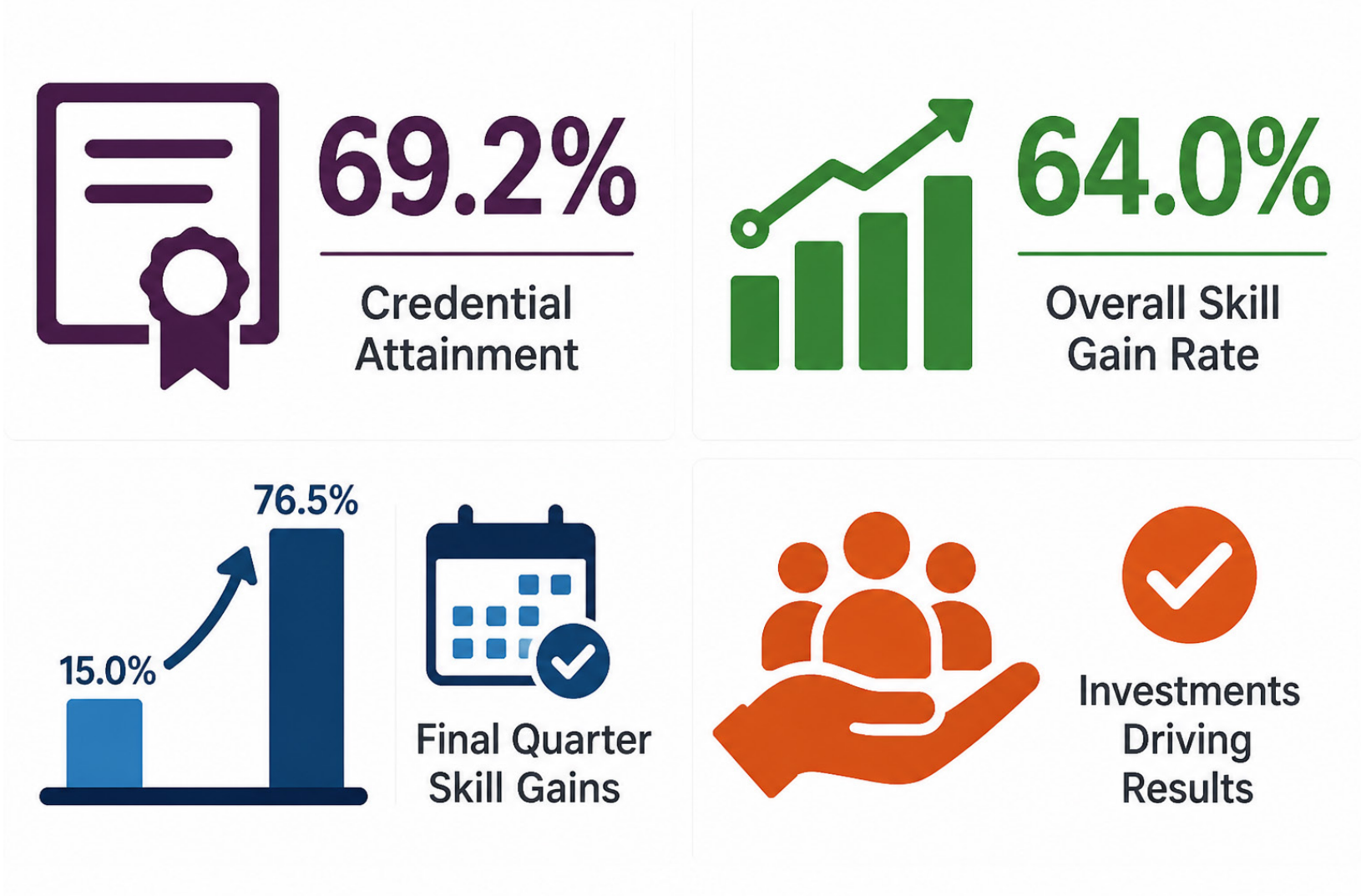
- Year-end measurable skill gains finished at **64.0%** overall.

Strong finish in the final quarter

- Final-quarter skill gains rose to **76.5%**, up from 15.0% prior period.

What this indicates for WIB

- Training investments are generating credentials and near-term learning milestones.



What WDB Should Watch

Protect performance momentum

- Maintain employment and credential results while scaling services.

Rebuild participation volume

- Reverse the served decline from **134** to **107** year over year.

Target resources where need is highest

- Prioritize low-income, unemployed, and literacy or language barrier customers.

Balance outcomes and reach

- Year-end results are solid; the next opportunity is restoring scale.



8/18/2026

PY25 WIOA Dislocated Worker End of Year

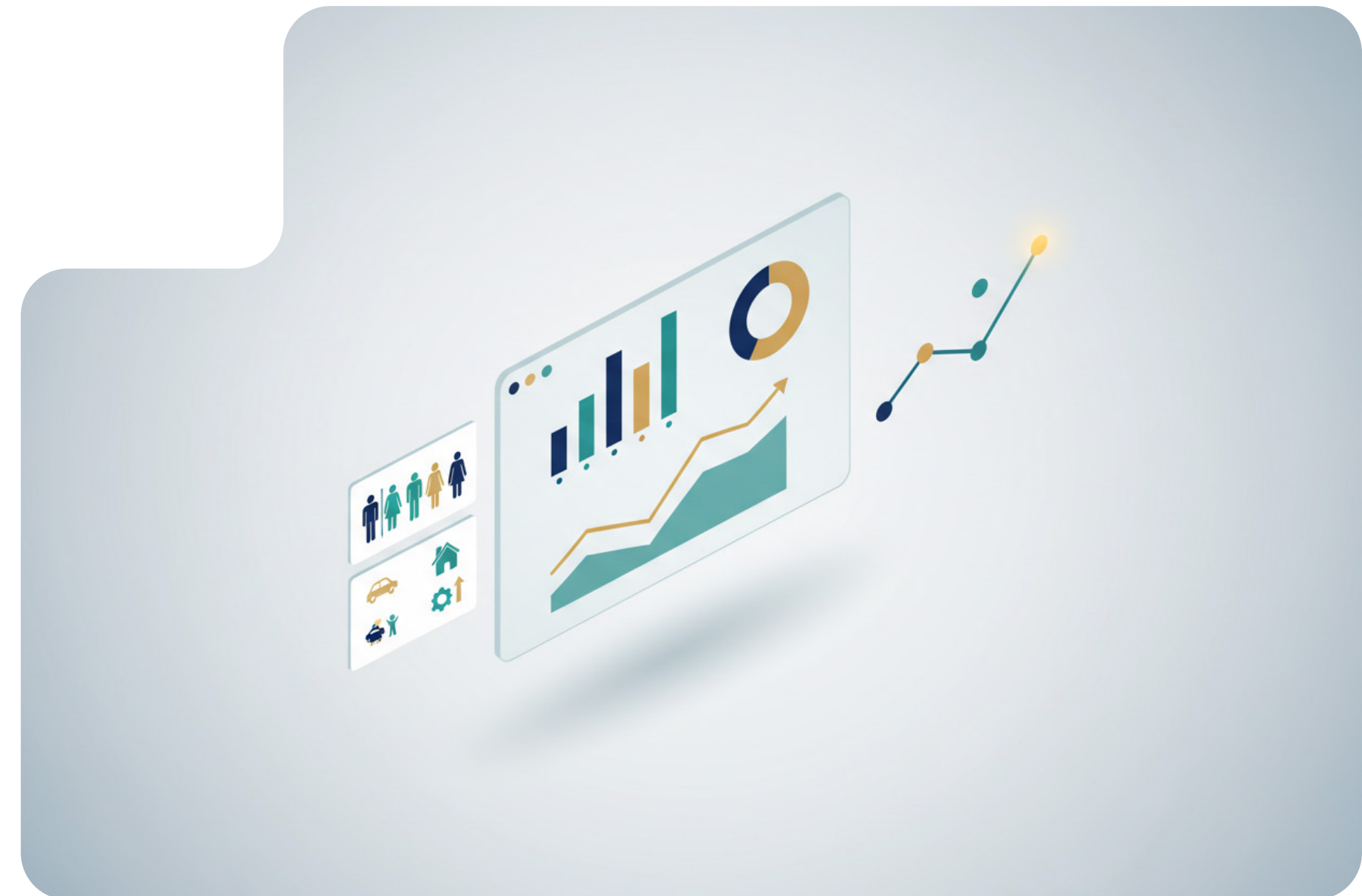
Year-End Snapshot

Scope and timing

- Year-end view for Area 01 Worklink WIB (PY25, through 6/30/2026).
- Uses Q4 results (4/1/2026 to 6/30/2026) plus rolling four-quarter totals.

What stakeholders will see

- Program scale and service mix, including **7 served** across the rolling year.
- Outcome trends from core indicators, compared with the prior period.
- Who participated, including entry demographics and key barriers.



Quarter Closed Quietly

Service volume

- 3 participants were served during April to June 2026.

Service mix

- All activity was concentrated in **training services** this quarter.

Outcome timing

- With **0 exits**, few new outcome cohorts were created this period.



Annual Activity Level

Rolling-year scale

- **7 participants** were served across the rolling four quarters.

Exits and flow

- **6 exiters** were recorded, down from **10** in the prior period.

What this means

- With a small caseload, individual outcomes can shift totals quickly.



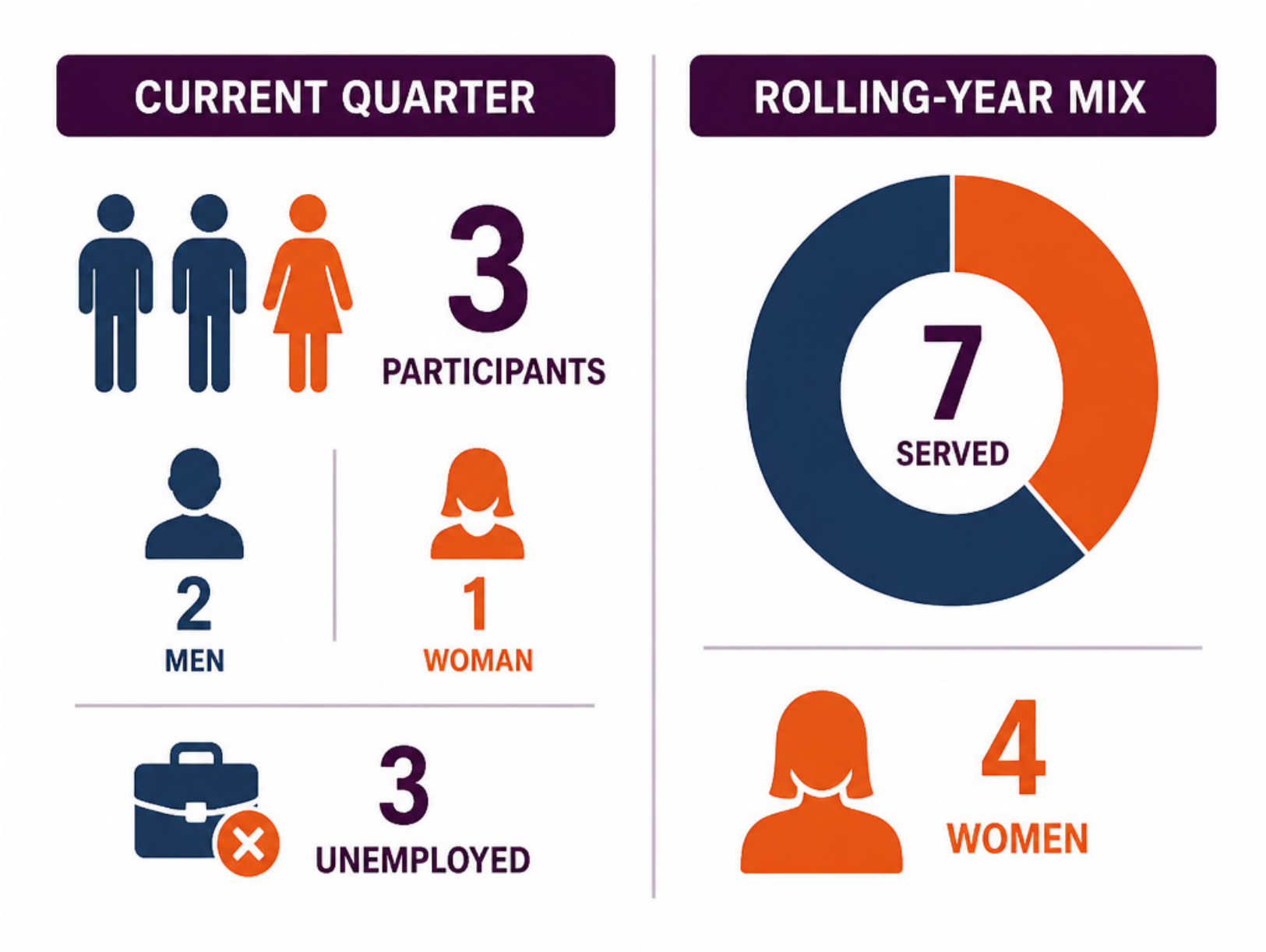
Who We Served

Current quarter participants

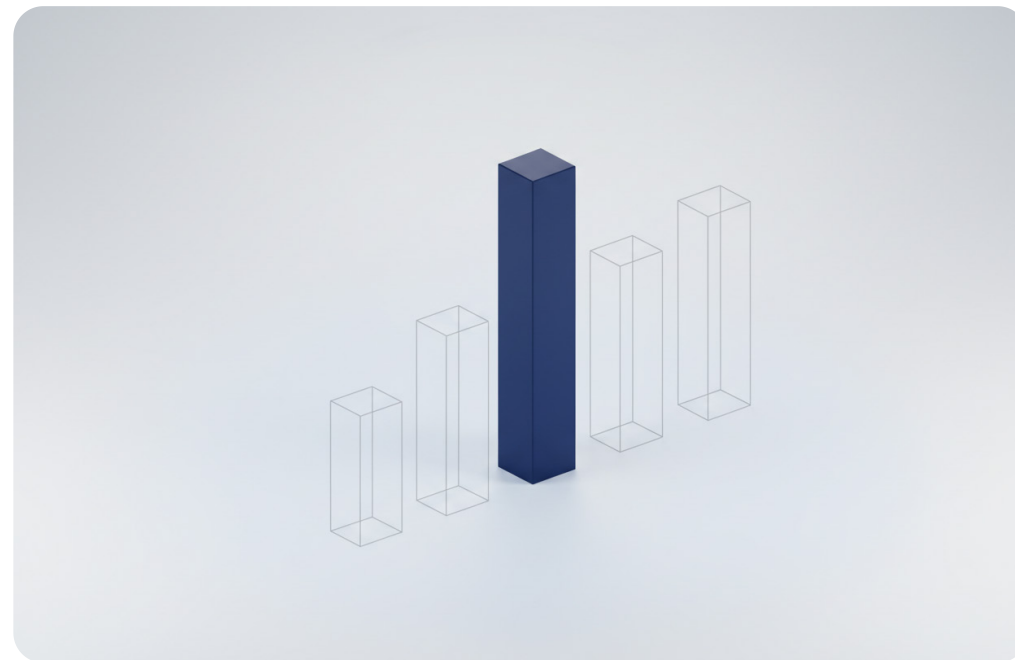
- The quarter served **3** people: 2 men and 1 woman.
- All **3** entered the program unemployed, shaping service needs.

Rolling-year gender mix

- Across the rolling year, women represented **4 of 7** served.



Participant Profile



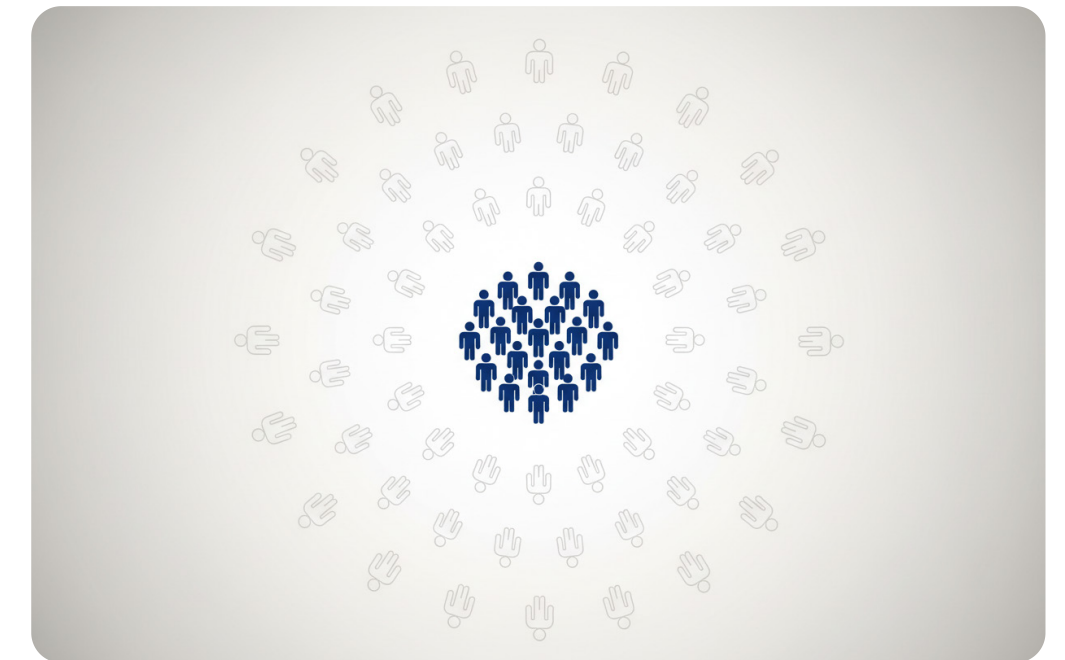
Demographics at entry

- All current-quarter participants identified as White in reporting.
- No eligible veterans were served in the current quarter.



Education mix

- Education levels included some postsecondary, bachelor's, and advanced degrees.



What this implies

- Service demand appears concentrated in a narrow but relatively educated group.

Barriers in Focus

Participant Profile and Barriers

Age-related considerations

- Older workers made up **2 of 3** participants this quarter.
- Service plans should emphasize upskilling and rapid reattachment.



Literacy and language barriers

- **1 participant** reported literacy, language, or cultural barriers.
- This can slow training progress without targeted supports.

Barriers across the rolling year

- Low income and long-term unemployment remained present.
- These barriers may require more intensive case management.



Employment Outcomes Improved

Stronger post-exit employment

- Employment in Q2 after exit rose to **90.0%** (rolling year).
- Employment in Q4 after exit reached **80.0%**, supporting retention.

Better than last period

- Q2 employment improved from 76.9% to **90.0%** (rolling year).
- Q4 employment edged up from 77.8% to **80.0%** (rolling year).



Earnings and Credentials

Quarterly

\$4,064

Median earnings

0%

Credential rate

Rolling 4Q

\$10,122

Median earnings

71.4%

Credential rate

Prior period

\$11,449

Median earnings

83.3%

Credential rate

Training Momentum Strengthened

Skill gains were a standout

- Rolling four-quarter measurable skill gains reached **75.0%**.
- Current-quarter trainees achieved **100.0%** measurable skill gains.

What this means for PY25 closeout

- Training activities are translating into documented progress.
- Momentum is strong even as credential attainment remains uneven.



Rolling 4Q
Skill Gains

75.0%



Current-Quarter
Skill Gains

100.0%



Progress
Captured



Momentum
Uneven

Key Takeaways

→ 01

Performance strengths

- Employment outcomes remained strong, with **90% Q2** and **80% Q4** rates.
- Training progress was a standout, with **75%** measurable skill gains.



→ 02

Constraints to impact

- Very small caseload means results shift quickly with each exit.
- No veterans were served, limiting priority-of-service reach.



→ 03

Focus for the year ahead

- Expand outreach to grow participation and stabilize performance trends.
- Strengthen credential attainment while sustaining job placement and retention.



8/18/2026

PY26 July Usage Report

Stakeholder preview of July 2026 workforce
system activity and early-year performance

Meeting Agenda

1. Customer and Center Activity
2. Employer Services and Hiring
3. WIOA Participant Progress and Training

Customer and Center Activity

July At a Glance

Overall reach in month one

- Systemwide reach totaled **23,869** unduplicated customers in July.
- Employer engagement launched quickly, with job orders and services underway.

Foot traffic across locations

- Centers recorded **1,181** total customer visits across four sites.
- Traffic concentrated at Anderson and Clemson, with Seneca supporting volume.

What it indicates

- Early demand is broad, creating a strong pipeline for deeper services.



Customer Engagement Trends

Front-end demand is strong

- July opened with **242** new registrations, signaling active customer intake.
- Orientation drew **33** attendees, building a pipeline for next-step services.

Service use is concentrated

- Job search services logged **381** uses, indicating high immediate needs.
- Utilization was heavily centered in Clemson, suggesting uneven site patterns.



Center Activity by Location

Center traffic leaders

- Clemson recorded **448** visits, edging Anderson at **412**.

Other site volumes

- Seneca logged **290** visits, while Easley remained low at **31**.

Registration pattern

- Anderson led new registrations with **118** individuals in July.

Operational takeaway

- Traffic and registrations suggest distinct site roles and demand mix.



Workshops and Referrals

Workshops expanded access

- **18 workshops** were delivered in July with virtual availability.
- Attendance centered on targeted sessions rather than broad skill topics.

High-demand expungement support

- Expungement information sessions drew **113 attendees** in July.
- This suggests strong need for barrier-reduction services early in PY26.

Partner referrals connected customers

- **46 referrals** were made, supporting **45 individuals**.
- Referrals are helping route customers to specialized partner resources.



Workshops
Delivered

18

Workshops



Expungement
Session Attendance

113

Attendees



Partner Referrals
Connected

46

Referrals

45

Individuals Supported

Employer Services and Hiring

Employer Service Momentum

Job Orders

42

Anderson
Employer Services: 1,435

19

Clemson
Employer Services: 368

5

Easley
Employer Services: 0

7

Seneca
Employer Services: 70

73

Total
Employer Services: 1,879

Hiring and Placement Results

High event-driven engagement

- 5 hiring events connected with 605 job seekers in July.

Early placement outcomes

- Entered employment totaled 2, both recorded at Anderson.

Rapid response support

- 1 rapid response event assisted 15 affected workers.

Implication for stakeholders

- Employer activity is strong; placements are still ramping up.



WIOA Participant Progress and Training

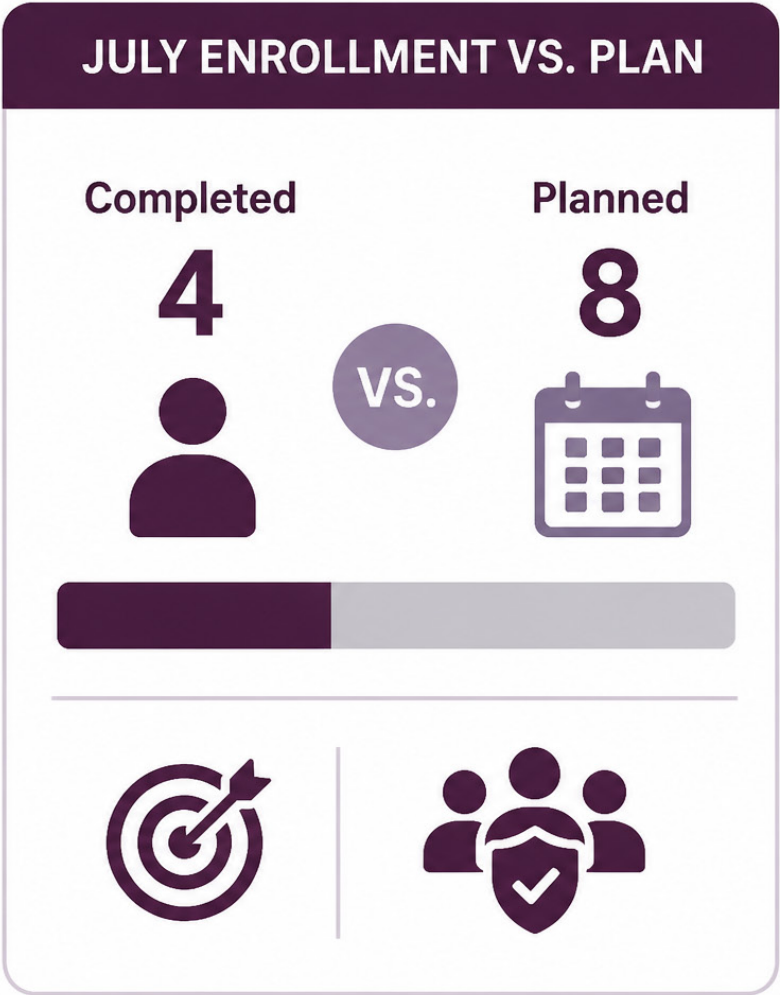
WIOA Enrollment Pipeline

Current caseload status

- WIOA activity included **47 active** participants and **143** in follow-up.
- Combined caseload reached **190**, indicating sustained case management needs.

July enrollment vs. plan

- **4 new enrollments** were completed in July, against a plan of **8**.
- Early-year focus should be accelerating intake while maintaining service quality.



Participant Priority Profile

Barrier-based participants drove July intake

- New enrollments reflected **low-income**, **SNAP**, and **basic-skills-deficient** needs.
- Barrier-focused enrollments align with Adult priority-of-service expectations.

Limited activity in other priority groups

- No new veterans, offenders, or TAA co-enrollments were recorded.
- This month's pipeline is strong on barriers, lighter on veterans.



Career and Credential Progress

Meaningful progress in services

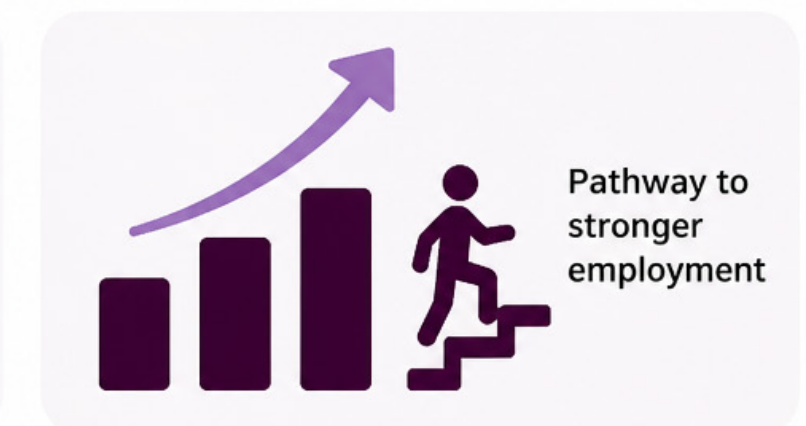
- Career guidance and planning led activity with **17** one-on-one sessions.
- Participants also used labor market information and job search support.

Credentials and skill gains

- July outcomes included **4** credentials attained and **5** measurable skills gains.

Follow-up supports continuity

- **11** follow-up services were delivered to keep participants progressing.
- Early advancements set the foundation for stronger employment results later.



Training and Next Steps

Occupational training snapshot

- 12 participants were in training, with TCTC serving most.
- Current activity centers on healthcare and technical career tracks.

WorkKeys readiness signal

- WorkKeys/WIN totals reached 910, dominated by silver and gold.

Near-term priorities

- Increase WIOA enrollments to build a larger training pipeline.
- Convert training progress into placements while sustaining employer demand.

